

Selling on bol: How to start

bol.

Step 1: Get ready

In order to sell on bol, you will need a GS1 GTIN or EAN for each product. This unique code is essential to properly identify your products in bol's database.

Don't have a GS1 GTIN or EAN yet? Request one via <u>GS1 Belgium & Luxembourg</u>.

Does your product already have a GTIN? Use <u>Verified by GS1</u> to verify that the GTIN is correctly registered. Ensure that this information is accurate and clear. This will prevent disruptions in the sales process.

Step 2: Registration

- Go to bol partnerplatform and click on 'a seller from The Netherlands or Belgium'.
- Click on 'let's start' and make your account. Fill in your business information, including your tax and banking details.
- You are able to add your products once your account is approved.

Step 3: Add products

Enter the necessary information about your products, such as images, descriptions, and specifications. Ensure that everything is **consistent with the information registered with GS1**. This increases reliability and visibility in search results.

Step 4: Sales strategy and product management

Set your prices based on your costs and competition. A dynamic strategy helps to stay competitive. Clear product descriptions improve visibility and enhance customer trust.

Step 5: Customer service and optimisation

- Provide an excellent customer experience by responding quickly to questions or complaints. This contributes to positive reviews and customer satisfaction.
- Monitor your sales performance regularly through the bol partner platform and adjust your product descriptions or prices where necessary.

Need more tips and advice on selling on marketplaces or e-commerce in general? Feel free to consult the Belgian E-commerce Federation, <u>Becom</u>.

